

Roles and Responsibilities ~ Who's Who in Children's Mental Health Services

Roles	Responsibilities
DHS – Bureau of Purchased Services Tim Weltzin	<ul style="list-style-type: none"> Conducts audits of HCBS (waiver) providers to ensure adequacy of service records and accuracy of billing practices
Income Maintenance (IM) <i>At the local DHS office</i> Local DHS offices: www.dhs.iowa.gov/Consumers/Find_Help/MapLocations.html	<ul style="list-style-type: none"> Determines and monitors Medicaid eligibility
Individualized Services Information System (ISIS) HelpDesk: 515-281-5214 isishelpdesk@dhs.state.ia.us	<ul style="list-style-type: none"> This program tracks the application process and records the approved service plans
Iowa Medicaid Enterprise (IME) <i>Policy Unit</i> Lin Christensen (CMH) Don Gookin (Habilitation) Sally Nadolsky (RSP)	<ul style="list-style-type: none"> CMH Waiver Program Management Habilitation Services Program Management Remedial Services Program Management
Iowa Medicaid Enterprise (IME) <i>Medical Services Unit</i> Shelia Leonard, Review Coordinator	<ul style="list-style-type: none"> Completes level of care reviews for each child
Iowa Medicaid Enterprise (IME) <i>Provider Audits & Rate Setting Unit</i> Tom Donahue	<ul style="list-style-type: none"> Reviews and approves FCSS rates per F&S reports Reviews F&S reports annually
Iowa Medicaid Enterprise (IME) <i>Provider Services</i> 800-338-7909 (toll free) <i>or</i> 515-725-1004 (local to Des Moines metro)	<ul style="list-style-type: none"> Process provider applications Processes Medicaid claims for payment Resolves Medicaid billing concerns
Magellan Behavioral Care of Iowa www.magellanhealth.com 800-638-8820 515-223-0306	<ul style="list-style-type: none"> Administers the “Iowa Plan” Mental health and substance abuse services for eligible Medicaid recipients; substance abuse service through Dept. of Public Health & Mental Health through the State Payment Program
Mental Health Specialists <i>Iowa State University ~ Child Welfare Project</i> www.dhs.iowa.gov/rts/ContactUs.htm	<ul style="list-style-type: none"> Training and technical assistance (support for best practices and quality services) Comprehensive service reviews (quality assurance and improvement)
Surveillance and Utilization Review Services (SURS) www.ime.state.ia.us/Providers/SURS 877-446-3787 (toll free) <i>or</i> 515-725-1346 (local to Des Moines metro) Email: surs@dhs.state.ia.us	<ul style="list-style-type: none"> Claims analysis and provider profiling of health care delivery patterns Clinical record reviews
Targeted Case Management (TCM) www.dhs.iowa.gov/rts/wTCM.htm www.iowacounties.org	<ul style="list-style-type: none"> Coordinates & monitors CMH Waiver services Facilitates the interdisciplinary team (IDT) Conducts/completes assessments for each child Monitors the crisis intervention plan